



Intercontinental  
BANK

A Subsidiary of Access Bank Plc

**access** >>>

## **ACCESS BANK PLC ANNOUNCES IMPROVED CUSTOMER SERVICES**

### **MORE FREE ATMS FREE DEPOSITS ACROSS WIDER BRANCH NETWORK**

Access Bank announces the removal of the **N100 NOT-ON-US** fee for the use of its ATMs and those of its subsidiary, Intercontinental Bank for all its combined card holders with immediate effect.

In addition, customers of both banks can now make deposits, for free, in branches of either bank. This follows the successful completion of the combination of Access Bank and Intercontinental Bank which was announced on October 14th, 2011.

This is the first dividend of the customer-focused approach of the combined banks. "Putting the customer first" is a key theme of the combination. Over the coming months, the integration process will put the customer at the core of everything we do as we seek to create one of Africa's leading financial services groups and Nigeria's leading banking franchise.

Aigboje Aig-Imoukhuede, Access Bank Group Chief Executive said:

"This is a good example of how the combination will allow us to provide improved customer service. Henceforth, all Access Bank and Intercontinental Bank customers will be able to access their money from any one of the 1,600 ATMs in our enlarged network at no cost and make deposits at more than 450 branches. Being able to transact more easily and cheaply is very important to our customers and we have moved quickly following the combination to make it happen."

For further information, please call our dedicated contact centres:

**Access Bank Plc:** 01-2712005-7

**Intercontinental Bank Plc:** 01-2772000

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