

Chargeback Form

Correspondent (Bank Name)

Card Number

KINDLY BE INFORMED THAT	
<ul style="list-style-type: none"> ▪ I have neither executed nor authorized the following transaction. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ The amount on the transaction receipt has been altered by the merchant processing it. ▪ I am enclosing a copy of the original voucher showing the unaltered amount. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I have been charged twice for the following transaction. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I have not been credited with the value of the credit voucher issued to me. ▪ I am enclosing a copy of the credit voucher as well as a copy of the statement. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I have not received the (Goods / Merchandise / Services) that I have ordered on my VISA account. ▪ I am enclosing a copy of the voucher / copy of the ticket representing the services. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ The amount of the transaction has been paid by ----- ----- ▪ I am enclosing a copy of the voucher showing the way of payment. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ The currency appearing on my statement is different than the currency on the transaction receipt that I have signed. ▪ I am enclosing a copy of the original voucher showing the correct currency. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I did not participate in the disputed ATM transaction. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I did not receive the requested ATM cash amount. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ I received a portion of the requested ATM cash amount. 	<input type="checkbox"/>
<ul style="list-style-type: none"> ▪ The ATM cash was processed more than once. 	<input type="checkbox"/>

Here below are some details pertaining to this matter:

Transaction Date <small>DD/MM/YY</small>	Transaction Amount	Transaction Currency	Billed Amount	Statement Date <small>DD/MM/YY</small>	Merchant Name

I would therefore appreciate it if you could investigate this matter and credit my account held with you.

Cardholder Name:

Signature: