



Date:

Intercontinental Bank E-banking Request Form

Electronic Banking
Services Required

VERVE

Genesis

Internet
Banking

Full Internet Banking
Enquiries Only

imobile

Name of customer:.....

Type of Account: Saving Account Current Account

Account no:.....

Branch of Account domiciliation.....

Branch of Request:.....

Customer's Phone no:.....

Customer's Email:.....

Customer's Home Address:

.....

Mode of Collection of Internet banking details: By Email By hand

Re-issue Card on Expiry yes No

Customer Signature:

For Official Use only

Customer ID:

Customer Signature Verification:

(Please Apply Stamp)

Customer's Request updated on the URL? YES NO

Date Updated:

NAME OF CSO:..... Signature of CSO.....

(Please see terms and conditions overleaf)

(Ask the Customer Service Officer for the Product user guide)

ADDENDUM TO TERMS AND CONDITIONS FOR INDIVIDUAL/JOINT ACCOUNTS

DEBIT CARD

Intercontinental Bank Plc is authorized to issue Debit card(s) where applicable for use at any Intercontinental Bank ATM or any other Banks' ATM on the InterSwitch/Visa/MasterCard network and other electronic channels (e.g. POS terminals, WEB and Mobile). The card allows cash withdrawal, Balance Enquiry, Change of Personal Identification Number (PIN) and any other services that may be added in the future at any ATM/terminal /r website that accepts these transactions from cardholder's account.

Furthermore, I/we agree

- a) To ensure the safety of the Debit cards(s) in my/our possession and not disclose the Personal Identification Number (PIN) to any other party.
- b) To formally notify the Bank of the loss, theft or damage of the cards(s) and to provide all information in my/our possession regarding such theft, loss or damage.
- c) That my/our account should be debited for the cost of issuance of a new card/replacement of any lost, stolen or damaged cards and transaction costs.
- d) That the Bank is authorized to provide the police with any information it considers necessary and relevant in the event for loss, misuse or theft of the card(s).
- e) That the Bank reserves the right at any time to suspend or cancel the cardholder's right to use the Debit card(s) entirely or in respect to specific facilities or refuse to re-issue, renew or replace the Debit card(s) without affecting any outstanding obligation the cardholder may have under this agreement.
- f) That the Debit card(s) remains the property of Intercontinental Bank Plc at all times and upon request any or all Debit card(s) issued must be returned to Intercontinental Bank Plc within 48 hours or to any person acting on behalf of Intercontinental Bank Plc.
- g) To unsubscribe to the Debit card(s) by writing the Bank, however this agreement will only terminate after I/we have sent back to the Bank all Debit card(s) in my/our possession and settled all outstanding obligation under this agreement.

Intercontinental Bank Plc is authorized to avail me/us banking services through Electronic Banking Channels including but not limited to: Internet Banking; SMS Banking and Telephone Banking and I/we agree with the following:

- a) To accept that any activity performed on my/our account through the Electronic Banking Channels shall be deemed to have been performed by me/us or my/our authorized representatives or assignees and duly approved by the authorized signatories to the account.
- b) To consent to the transmission of communication through the Electronic Banking Channels and acknowledge that the Electronic Banking Channels are not necessarily secure communication and delivery system and understand the confidentiality associated with same.
- c) To indemnify and hold the Bank harmless from liability for any loss or damage to me/us or the Bank that may be incurred arising from the use of the Electronic Banking Channels.

Intercontinental Bank Plc has informed me/us that it is a member of Credit Bureaux Agencies (CBA) licensed by the Central Bank of Nigeria (CBN) to create, organize and manage database for the exchange and sharing of information on credit status and history of individuals and businesses. I/We hereby agree that:

- a) The Bank may collect, use and disclose any information provided in the course of banker-customer relationship to CBA and that the Credit Bureau may use the information for any approved business purposes as may from time to time be prescribed by the CBN and/or any relevant statute.
- b) Information held about me/us by the CBA may be linked to records relating to one or more of our partner(s)/director(s) and you may as a result be treated as financially linked and my/our application will be assessed with reference to any 'associated' records. In addition, for any joint application made by me/us with any other person(s), new 'financial association' may be created at the CBA which will link our financial records;
- c) You are entitled to disclose information about any co-applicant or guarantor and/or anyone else referred to by you, and to authorize us to search and/or record such information at CBA about me/us and such co-applicant or guarantor or other person. I/We understand that an "association" will be created at the CBA, which will link our financial records. I/We hereby agree to indemnify and hold the bank harmless against all claims, costs, fees, expenses, damages and liabilities against the Bank relating to, or arising as a result of, the disclosure of information about such co-applicant or guarantor or other person or any use of such information by CBA in compliance with the provisions of any CBN guideline and/ or relevant statute.
- d) The Bank is hereby released and discharged from its obligations under the Banker's duty of secrecy and forswear my/our right to any claim, damages, loss etc on account of such disclosure to CBA or use by the CBA in accordance with the provisions of any CBN Guideline and/or relevant statute.

AUTHORISED SIGNATORY

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