

I-Mobile Application Form

First Name:

Last Name:

Company:

Address:

Email:

Mobile No:

Account Information

Type of Account:      Savings       Current

Account Number:

Account Officer:

I/We hereby abide by the terms and conditions of this service.

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

## MOBILE BANKING SERVICES

I-Mobile is Intercontinental Bank's branded mobile banking service.

This product enables you carry out various banking transactions from the comfort and convenience of your homes, offices or on the move 24 hours a day, seven days a week.

### Benefits are:

- ✓ It is safe and convenient
- ✓ It is available 24 hours a day, 7 days a week.
- ✓ It saves you time and effort of going to our branches.

### Features:

- ✓ Airtime Purchase for self and third party
- ✓ Account Balance checking
- ✓ Last five (5) transactions
- ✓ Internal Fund transfer
- ✓ Interbank fund transfer
- ✓ Fund transfer to any mobile phone (i-Cash mobile)
- ✓ Bill payments e.g. DSTV, MTN Postpaid, MyTV, HiTV
- ✓ Other services e.g. adding of other card details(accounts)
- ✓ ESA (Etranzact Strong Authentication): enables you generate a one-time PIN per transaction.
- ✓ Change PIN

## ACTIVATION OF THE IMOBILE APPLICATION

- Install the I-mobile.jar on your phone
- Agree to the License by checking the "I Agree" box
- Enter your mobile number
- Enter your Etranzact Card number
- Enter your default PIN
- Enter a Memorable Word (security word)
- Enter your card expiration date
- Select your Network Provider
- Select OK or GO
- Confirm entries on the Confirmation Page
- Click on Proceed
- Click YES to send via text message to a state short code
- You will get a response saying "Congrats, your profile has been successfully synchronized"
- Note that your PIN must be changed before using I-mobile application. To change PIN, go to SECURITY option in the imobile application and select CHANGE PIN.

### To enable GPRS on your phone

#### For MTN

- send sms: SETTINGS to 3888

#### For ZAIN

- send sms: WAP PHONE NAME & MODEL to 232  
e.g. WAP SONY ERICSSON K750i to 232

#### For GLO

- send sms: PHONE NAME& MODEL to 927 or 667  
e.g. NOKIAN73 to 927 or 667